

Correspondence

Re: Burnout in Young Family Physicians: Variation Across States

I read with great interest the article of Hansen et al¹ in a recent issue of the journal. The authors performed a cross-sectional study to determine the rates of emotional exhaustion and depersonalization and symptoms of burnout in family physicians 3 years out of training. They report high rates of burnout, with considerable variation between states. The authors should be congratulated for performing a study in an important topic in medical practice.^{2,3} Moreover, the need to identify specific geographical locations associated with high burnout rates in physicians is an innovative concept that needs to be further explored.^{4,5}

Although the study of Hansen et al¹ was well conducted, there are some questions regarding the study that need to be clarified. The authors have chosen to exclude the personal accomplishment components of the Maslach burnout survey. The personal accomplishment assessment has been shown to be protective against burnout among high-achiever professionals. In addition, several confounding factors associated with burnout (eg, control over professional life, working hours) were not investigated by the authors and could confound the variance observed by the authors across states. Lastly, it would be important to evaluate response bias particularly in states with less than 60% response rate to determine the generalizability of the study results.

I would welcome some comments to address the aforementioned issues, as they were not discussed by the authors. This would further support the findings of this important study.

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To see this article online, please go to: <http://jabfm.org/content/31/4/663.full>.

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Response: Re: Burnout in Young Family Physicians: Variation Across States (J Am Board Fam Med 2018;31:663–664.)

Dr. Kendall brings up valuable considerations as we seek to understand the personal and institutional factors influencing physician burnout. As Dr. Mack discussed in his commentary¹, family physicians experience burnout at rates that are higher than average for many reasons, including less time spent in direct patient care, more administrative burdens, and more work hours.² Relevant policies and culture in family medicine and health care vary at the state level, allowing states to function as real-life laboratories; understanding state-level variation can help us to identify and remedy the underlying causes of burnout. Dr. Kendall offers 3 major criticisms of our study that are largely beyond the scope of our study but suggest avenues for future research.

Dr. Kendall notes that our analysis did not include the personal accomplishment component of the Maslach Burnout Inventory. The National Graduate Survey includes only 2 validated questions measuring the emotional exhaustion and depersonalization domains, and it does not include a question measuring personal accomplishment. The survey does include a 3-part question about satisfaction with training and the profession, and a 6-part question about satisfaction with current principal practice. While not a perfect substitute for the full Maslach Burnout Inventory, these data may be worth examining to identify state-level variation in future work. However, emotional exhaus-