# ORIGINAL ARTICLES

# Current Care of Hepatitis C-Positive Patients by Primary Care Physicians in an Integrated Delivery System

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Background: Infection with the hepatitis C virus (HCV) is an emerging health problem in the United States. Management of this condition in asymptomatic patients remains controversial.

Methods: A questionnaire was mailed in November 1997 to all primary care physicians caring for adults (internists and family physicians) in an integrated health delivery system regarding the current approach to screening, diagnosis, and management of HCV infection. Charts of patients whose tests were positive for HCV were audited in selected practice sites to document care received by those patients.

Results: Most physicians (70%) reported ordering alanine aminotransferase (ALT) measurements to screen for HCV infection as part of a complete checkup. Each physician diagnosed an average of 3.1 new cases of HCV infection per year. Patients received widely divergent advice regarding prognosis, precautions to prevent transmission, and treatment. More than one half of the physicians advised their patients that the condition was serious (68%) and to abstain from alcohol (56%) and use condoms in monogamous relationships (62%). In caring for HCV-positive patients, more than three quarters of physicians reported recommending a liver biopsy to patients who had elevated ALT levels, and observing clinically, without liver biopsy, those patients who had normal ALT levels. A chart audit, however, showed lessaggressive intervention. Approximately one third of HCV-positive patients with elevated ALT levels had been seen by a gastroenterologist and had had a liver biopsy. Physicians in practice longer were less likely to recommend treatment with interferon-\alpha. Of those patients whose physicians reported they would recommend biopsy and treatment with interferon- $\alpha$ , only 36% had a documented liver biopsy in their charts, and 29% had documented interferon- $\alpha$  treatment. Only 1.6% and 3.0% of patients, respectively, had received the recommended hepatitis A and hepatitis B vaccines.

Conclusions: Approaches to screening, diagnosis, and management of HCV infection by primary care physicians vary greatly. There appears to be a considerable population of patients in primary care settings who continue to receive conservative management of asymptomatic HCV infection.(J Am Board Fam Pract 1999;12:427-35.)

Hepatitis C virus (HCV) infection is an emerging major health problem in the United States. An estimated 3.9 million persons are chronically infected with HCV, and an estimated 150,000 to 170,000 incident cases are reported annually in the United States.1 HCV infection results in a high proportion (85%) of chronic infection.<sup>2</sup> In patients

referred to academic medical centers, chronic infection results in progressive liver fibrosis leading to cirrhosis in approximately 25% of patients older than 20 years.<sup>2</sup> A substantial number of those patients go on to develop liver failure or hepatocellular carcinoma.3 The standard treatment for HCV infection, interferon-α, results in long-term clearance of the virus in only a minority of patients.<sup>4</sup> A recent large multicenter, randomized, controlled trial of interferon-a treatment in 912 untreated HCV-positive patients showed a rate of sustained virologic response (defined as HCV RNA undetectable in serum 24 weeks after treatment was completed) of between 6% and 13%.5 In this trial combining interferon-α with ribavirin increased

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sustained response rates to 31% (24 weeks of treatment) or 38% (48 weeks of treatment), confirming results of earlier, smaller trials. 4,6 Even so, 21% of the patients assigned to combination therapy for 48 weeks discontinued treatment because of severe side effects, a major obstacle to the widespread use of this regimen.

Thus the disease is widespread, chronic, progressive, and without effective treatment in most patients; and it can have serious health consequences. An estimated 8,000 to 10,000 HCV-infected patients die of liver disease annually in the United States, <sup>7,8</sup> which has led some physicians to take an aggressive approach to diagnosis and treatment. A recent cost-benefit analysis and editorial in a major US internal medicine journal suggested that all patients with HCV infection should undergo liver biopsy, and all those with inflammatory changes on histologic examination should undergo interferon-α therapy.<sup>9</sup>

Others have observed the apparently benign course of the illness in most infected patients. Some estimates of the risk of cirrhosis are as low as 2%. 10 A recent report of outcomes in a cohort of 704 women infected 17 years earlier from a common source showed 314 (45%) had cleared the virus and had no detectable HCV RNA in their serum.<sup>11</sup> Evaluation of 376 patients with persistent infection showed 176 (47%) to have elevated serum alanine aminotransferase (ALT) measurements, but only 7 (2%) to have definite or probable cirrhosis on liver biopsy, and none had symptoms of liver failure. Of the estimated 3.9 million patients with chronic HCV infection in the United States, if 10,000 die each year, mortality risk is 0.25% annually. This finding has led some physicians to take a conservative approach to diagnosis and treatment, reserving liver biopsy and interferon-α therapy for symptomatic patients or those who have evidence of rapid progression of disease.12

Counseling patients regarding transmission of HCV, particularly to sexual partners, is also difficult because how the infection is spread is not fully understood. Whereas intravenous drug use, blood transfusion, and occupational exposure to bloodborne pathogens are major identifiable risk factors for HCV infection in the United States, <sup>13</sup> the risk of sexual transmission remains uncertain. Less than one half of patients with acute hepatitis C report a risk factor of parenteral exposure, <sup>14</sup> suggesting that sexual transmission might play an important role.

Case-control and cross-sectional studies of sexual transmission have yielded conflicting results, with evidence of infection in 0% to 30% of patients' sexual partners or spouses.<sup>15</sup>

For example, a cross-sectional study of 50 heterosexual partners (41 women, 9 men) of HCVpositive patients, who had a median duration of sexual relationship of 13 years, showed no transmission.<sup>16</sup> In a similar study of 100 HCV-positive patients and their sexual partners, 17% of partners were found to be positive for HCV antibody, and 11% were infected with the same genotype as their partner.<sup>17</sup> Transmission was associated with longer duration of the relationship, increased frequency of sexual contact, and shared toothbrushes. A longitudinal study of 449 HCV-positive patients and their HCV-negative heterosexual partners for a period of 1 year showed a risk of transmission of 12.0/1000 person-years of exposure. 18 Transmission was more frequent in older patients who had longstanding sexual relationships. Based on these results, some physicians feel the risk of sexual transmission is negligible, whereas others believe there is a small but undeniable risk.

Although there have been conflicting recommendations in the medical literature regarding diagnosis and management of HCV infection, in March 1997 the National Institutes of Health released a consensus statement on HCV disease.<sup>19</sup> This statement suggests that liver biopsy be considered for asymptomatic patients who have elevated serum transaminase levels. We were interested to know whether primary care physicians had adopted this relatively aggressive approach or continued with more conservative management. We therefore undertook a survey of adult primary care physicians in an integrated health delivery system in the United States. We also audited the charts of patients who had HCV infection diagnosed and who received most of their care at primary care offices. In this way we could document the severity of illness as well as the actual frequency of referral for liver biopsy and interferon- $\alpha$  therapy (as opposed to frequency stated by physicians on the survey).

# Methods

#### Overview

The study was conducted within an integrated medical delivery system in greater metropolitan

Philadelphia that provided care annually to approximately 500,000 patients. The system includes approximately 600 academically based, multispecialty physicians and 255 community-based primary care physicians in 108 practice sites. Patients come from a wide range of age and racial groups: 58% of inpatients are white, 36% African-American, 0.8% Hispanic, 0.5% Asian, and 5% other; 59% are female, 41% male. All physicians practicing general adult medicine or family practice were mailed a letter from the medical director asking their assistance with a written questionnaire. Those not responding were sent a second letter and questionnaire 2 months later.

#### Samble

A total of 222 physicians were surveyed, of whom 188 (85%) responded to either the first or second survey request. Physicians seeing patients less than 1 day per week (16 physicians) were excluded, leaving 172 responses for analysis. In addition, we selected all patients who had tested positive for HCV infection in the past 5 years at the central laboratory facility for the health system, for a total of 1756 patients. We traced the primary care site for these patients through the physician ordering the test as well as the health system billing records for clinical services. Audits were performed on charts of HCVpositive patients whose primary site of care within the health system was a general medicine or family practice office. For logistic reasons, only sites with 5 or more positive patients were included in the chart audit. A total of 186 charts were audited.

## Data

The survey questionnaire elicited information about training, years in practice, and demographics of patients. We asked physicians to report frequency of various interventions in screening, diagnosis, and treatment of HCV infection on a 5-point Likert scale from 0% (never) to 100% (always). Chart audits collected information on length of illness, severity of symptoms, and documentation of source of infection, counseling, frequency of referral to specialty care, liver biopsy, and interferon-α treatment.

#### **Analysis**

Data were analyzed using the Statistical Analysis System program.<sup>20</sup> Survey data were coded, and means with standard deviations calculated for con-

tinuous variables and for Likert scale items. Associations were tested by chi-square testing between selected physician characteristics (specialty, years in practice, academic vs community base, urban vs suburban, and racial, insurance, and socioeconomic characteristics of practice) and approach to screening and treatment (eg, ordering screening ALT measurements, telling patients their life might be shortened, recommending interferon-α therapy, and referral to specialty care). A Mantel-Haenszel chi-square test for trends was used to compare ordinal variables, and a comparison of means for continuous variables was performed using t tests or analysis of variance. The Fisher exact test was used for two-by-two tables, when cells had fewer than five expected counts. Survey responses of physicians recommending specialty consultation, liver biopsy, and interferon-α treatment were compared with actual frequencies of those events in their patients.

#### Results

Physician and practice characteristics of respondents are presented in Table 1 and reflect the broad spectrum of the larger metropolitan area. Screening practices among physicians varied widely (Table 2). Despite no health screening advisory group recommending routine liver function screening, physicians reported frequently ordering screening ALT measurements, with 120 of 172 (70%) ordering the test on 75% or 100% of complete checkups. If patients' ALT levels were elevated, 107 (64%) of the physicians generally obtained a HCV antibody screening test; 60 (36%) did not. For patients who reported risk factors for parenteral infection, 36 (21%) of the physicians responded they routinely tested for the HCV antibody; 132 (79%) did not. Frequency of new diagnoses of HCV infection also varied widely, with 48 (28%) having diagnosed no cases in the past year and 49 (29%) having diagnosed 3 or more cases. (Number responding varies because some physicians did not report a routine practice.)

Physicians also reported a wide variation in their management of HCV infection (Table 2). For example, most physicians reported they told their patients chronic HCV infection is a serious condition (80%) and could result in cirrhosis (92%), but only 30% told their patients it might shorten their life considerably. After making the diagnosis of HCV infection, 62% of physicians advised patients

Table 1. Physician and Practice Characteristics.

Characteristics	No. (%)
Years in practice	12.7 ± 8.9
Board certification	160 (94)
Specialty	
Family practice	56 (33)
Internal medicine	116 (67)
Type of practice	
Academic medical center	30 (17)
Community based	142 (83)
Location	
Urban	50 (33)
Suburban	104 (67)
Patients in health maintenance organizations	
<40%	46 (32)
40–59%	54 (38)
≥60%	42 (30)
African-American patients	
≤10%	75 (50)
11–45%	49 (33)
>45%	25 (17)
Patients below poverty line	
<10%	53 (37)
10–24%	67 (47)
≥25%	23 (16)
Hepatitis C cases diagnosed in past year	$3.1 \pm 3.9$

Note-172 physicians responded to the survey; totals in some categories are less than 172 as a result of physician nonresponse to particular questions.

in monogamous relationships to use condoms, 38% generally did not. Abstinence from alcohol was advised by 56%, while limited alcohol consumption was acceptable to 44% of physicians. Forty-nine percent of physicians reported routinely referring HCV-positive patients to specialists, whereas 51% of physicians referred some patients and cared for others without consultation. For HCV-positive patients with normal ALT levels, 30% of physicians reported recommending liver biopsy, and 21% recommended treatment with interferon-α. When patients' ALT levels were elevated, 82% recommended a biopsy and 77% recommended interferon-α treatment. When asked about changes in their management approach, physicians reported they are becoming more aggressive (Table 3). Compared with 12 months ago, 39% reported they are now more likely to recommend specialty consultation, and 41% are now more likely to recommend interferon- $\alpha$  therapy, whereas 38% are now less likely to recommend watchful waiting.

Tests for associations between approaches in screening and physician or practice characteristics were performed, either t test or F test. Physicians with more years in practice were more likely to obtain screening ALT measurements as part of a complete checkup (P < .001). (Table 4) Screening ALT measurements were ordered by 83% of physicians in practice longer than 15 years. Of those in practice 5 years or less, 43% also reported routinely performing screening ALT testing.

Although urban address, lower socioeconomic status, and minority ethnic heritage are all associated with increased risk of HCV infection in studies of blood donors,<sup>21</sup> our results showed these patients were less likely to be screened. Physicians in community-based practice were more likely to order screening ALT measurements than were those in an academic medical center (80% vs 23%, P < .001). Suburban setting, more white patients, and fewer poor patients remained independently associated with ordering ALT screening measurements after controlling for years in practice (each P < .01). Suburban setting, more white patients, and fewer poor patients were highly correlated with one another; therefore, the association of each with ordering ALT screening measurements could not be assessed independently on multiple regression analysis.

A stratified analysis showed years in practice, academic vs community practice, and any of the grouped variables of practice location-patient income-patient race were independently associated with ordering screening ALT measurements (P < .05 for each, when controlling for other variables). Physicians making the diagnosis frequently (more than 3 cases per year) were no more likely to report ALT screening measurements than those who rarely made the diagnosis (0 cases per year) (71% vs 62%, P = .13).

Analysis was performed to determine whether physician or practice characteristics were associated with a more aggressive approach to HCV infection management. Frequency of recommending treatment for asymptomatic HCV-positive patients who had normal serum transaminase results was low overall (20%) and not associated with years in practice (P = .91), inner-city vs suburban practice (P = .54), percentage of low-income patients (P = .59), or numbers of new HCV infection diagnoses per year (P = .86). Physicians recommended treatment more frequently for HCV-positive pa-

Table 2. Physicians' Reported Approach to Screening, Diagnosis, and Management of Hepatitis C Virus (HCV) Infection.

	Estimate of Percentage of Patients so Advised			rised		
Interventions	0% (= 0) No. (%)	25% (= 1) No. (%)	50% (= 2) No. (%)	75% (= 3) No: (%)	100% (= 4) No. (%)	Mean ± SD
Screening ALT as part of complete examination	21 (12.2)	14 (8.1)	17 (9.9)	36 (20.9)	84 (48.8)	2.9 ± 1.4
Obtain HCV antibody testing on patients with elevated ALT levels	9 (5.4)	20 (12.0)	31 (18.6)	59 (35.3)	48 (28.7)	$2.7 \pm 1.2$
Obtain HCV antibody testing on patients with risk factors	40 (23.8)	36 (21.4)	34 (20.2)	22 (13.1)	36 (21.4)	$1.9 \pm 1.5$
Tell HCV-positive patients (physician with no diagnosis of HCV in past year excluded)						
HCV infection is a serious medical condition	11 (9.1)	13 (10.7)	15 (12.4)	19 (15.7)	63 (52.1)	$2.9 \pm 1.4$
HCV infection can markedly shorten life	39 (32.8)	24 (20.2)	18 (15.1)	10 (8.4)	28 (23.5)	1.7 ± 1.6
HCV infection generally progresses very slowly	11 (9.5)	13 (11.2)	10 (8.6)	28 (24.1)	54 (46.6)	$2.9 \pm 1.4$
Irreversible liver damage could be present	26 (21.8)	23 (19.3)	20 (16.8)	18 (15.1)	32 (26.9)	$2.1 \pm 1.5$
HCV infection can result in cirrhosis	2 (1.7)	8 (6.6)	12 (9.9)	18 (14.9)	81 (66.9)	$3.4 \pm 1.0$
Risk of cirrhosis is great	22 (18.5)	19 (16.0)	19 (16.0)	20 (16.8)	39 (32.8)	$2.3 \pm 1.5$
HCV infection can result in liver cancer	24 (20.3)	23 (19.5)	11 (9.3)	15 (12.7)	45 (38.1)	$2.3 \pm 1.6$
Risk of liver cancer is serious	53 (44.5)	22 (18.5)	20 (16.8)	8 (6.7)	16 (13.4)	$1.3 \pm 1.4$
Recommend interferon-α therapy	12 (10.1)	16 (13.4)	29 (24.4)	20 (16.8)	42 (35.3)	$2.5 \pm 1.4$
Do not share razors or toothbrushes	20 (17.1)	8 (6.8)	9 (7.7)	7 (6.0)	73 (62.4)	$2.9 \pm 1.6$
Use condoms if monogamous	35 (29.9)	5 (4.3)	4 (3.4)	6 (5.1)	67 (57.3)	$2.6 \pm 1.8$
Use condoms if multiple partners	9 (7.5)	3 (2.5)	1 (0.8)	5 (4.2)	102 (85.0)	$3.6 \pm 1.2$
Minimize alcohol consumption	8 (6.7)	4 (3.3)	5 (4.2)	8 (6.7)	95 (79.2)	$3.5 \pm 1.2$
Abstain from alcohol	32 (27.1)	12 (10.2)	8 (6.8)	8 (6.8)	58 (49.2)	$2.4 \pm 1.8$
Have partners checked for HCV infection	7 (5.8)	9 (7.5)	8 (6.7)	12 (10)	84 (70.0)	$3.3 \pm 1.2$
Receive hepatitis A vaccine	66 (55.5)	9 (7.6)	10 (8.4)	4 (3.4)	30 (25.2)	$1.4 \pm 1.7$
Receive hepatitis B vaccine	34 (28.6)	12 (10.1)	11 (9.2)	4 (3.4)	58 (48.7)	$2.3 \pm 1.8$

Mean score range: never = 0, always = 4; a difference in means of 1.0 reflects 25% more patients given that advice. ALT-alanine transaminase

tients who had elevated serum transaminases (77%). Physicians with fewer years in practice were more likely to recommend treatment (P = .01). There was no association between recommending treatment and inner-city vs suburban practice (P = .30), percentage of low-income patients (P

=.38), or number of new cases of HCV infection diagnosed (P = .45). There were also no significant differences between family physicians and internists in recommending treatment of HCV infection (P = .57) or between those with fewer or more managed health care (HMO) patients (P = .59).

Table 3. Referral Recommendations and Change in Practice in the Past Year.

Characteristics	No. (%)
Referral recommendations	
If HCV positive and ALT levels are elevated, recommend liver biopsy	90 (81.8)
If HCV positive and ALT levels elevated, recommend interferon-α therapy	80 (76.9)
Estimate percentage of HCV-positive patients referred to gastroenterologist	74.9% ± 32%
Change in practice in past year—more likely to	
Recommend liver biopsy	49 (31.2)
Recommend interferon-α therapy	63 (40.6)
Refer to subspecialist	63 (39.1)

HCV-hepatitis C virus, ALT-alanine transaminase.

Table 4. Frequency of Ordering Routine Alanine Aminotransferase Measurements.

Practice Characteristics	Mean Likert Scale Value	P Value*	Controlling for Years in Practice P Value*
Type of practice			
Academic medical center	$1.4 \pm 1.5$	<.001	<.001
Community based	$3.2 \pm 1.2$		
Location			
Urban	$2.0 \pm 1.6$	<.001	.01
Suburban	$3.2 \pm 1.1$		
African-American patients			
≤10%	$3.2 \pm 1.2$	<.001	.001
11-45%	$2.8 \pm 1.4$		
>45%	$1.6 \pm 1.6$ æ		
Patients below poverty line			
<10%	$3.2 \pm 1.2$	.016	.02
10–24%	$2.8 \pm 1.5$		
≥25%	$2.2 \pm 1.6$		

<sup>\*</sup>P values by t test or F test.

Note: mean score range: never = 0, always = 4; difference in means of 1.0 reflects 25% more patients screened.

Chart audits of HCV-positive patients at primary care sites with 5 or more HCV-positive patients yielded 186 patients, 79% of whom had elevated ALT levels. Of the 186, 102 (55%) had been seen by a gastroenterologist, 51 (27%) had documentation of liver biopsy, and 37 (20%) had received interferon- $\alpha$  therapy. Three patients (2%) had documentation of receiving hepatitis A vaccine, and 6 (3%) had received hepatitis B vaccine. Because there were significantly fewer patients being cared for by specialists and receiving liver biopsy than expected from survey responses, a further analysis was restricted to patients of physicians who had responded to the survey. Eighty-three patients were cared for by physicians who had responded to the survey (48 physicians). Physicians had indicated on the questionnaire whether they recommend liver biopsy or interferon-α therapy for their HCVpositive patients who had normal ALT levels and for those who had elevated ALT levels. Each patient was then classified according to whether a biopsy and interferon-α treatment had been recommended, depending upon his or her ALT result and physician's stated practice in responding to the survey. Results are shown in Table 5 and Table 6.

#### Discussion

A great percentage of physicians (70%) reported routinely ordering screening ALT measurements

as part of a complete physical examination. This finding was somewhat surprising, as such testing is not recommended by any health screening guidelines. Specifically, the Report of the US Preventive Services Task Force makes no mention of routine laboratory screening for liver dysfunction in their comprehensive report and guidelines.<sup>22</sup> Physicians

Table 5. Physician Reports Biopsy Recommended vs Chart Shows Biopsy Performed.

Recommend Liver Biopsy in Survey Response	Patient Chart Shows Liver Biopsy Performed on Patient		
	Yes No. (%)	No No. (%)	
Yes	21 (36)	38 (64)	
No	5 (21)	19 (79)	

Table 6. Physician Reports Interferon- $\alpha$  Therapy Recommended vs Chart Shows Interferon- $\alpha$  Therapy Received.

Recommend Interferon-α Therapy in Survey Response	Patient Chart Shows Interferon-α Therapy Received by Patient		
	Yes No. (%)	No No. (%)	
Yes	17 (29)	41 (71)	
No	2 (8)	23 (92)	

in practice longer were more likely to order ALT measurements, as were those in suburban settings, with fewer poor and minority patients. Patients known to be at higher risk for HCV infection (minority, poor, and inner-city) were less likely to be screened. Possible explanations include financial incentives, education or training, and patient expectations. Physicians in the system are neither financially penalized nor rewarded for laboratory utilization, so financial incentives do not appear to be important. That physicians longer in practice were more likely to order ALT measurements might be due to practice changes that occurred since their training; however, almost one half of recently trained physicians frequently order this test. A third explanation would be a tendency for physicians to order additional tests to assure a complete examination, with the experience that patients are pleased and reassured by normal results. This phenomenon has been documented in routine testing done preoperatively and at hospital admission (electrocardiogram, chest radiograph, prothrombin and partial thromboplastin times). 23-25 Physicians in suburban, more affluent settings who order screening ALT measurements more frequently might be responding to a more demanding patient population.

With regard to follow up screening when ALT levels were elevated, 36% of physicians reported not testing for HCV antibody in most of these patients. This finding was unexpected because chronic HCV infection would be a serious possibility for asymptomatic patients with elevated ALT levels. Possible explanations for physicians' failing to pursue the diagnosis of HCV infection might include its uncertain natural history, lack of effective treatment for the disease, and a belief that alcohol use or fatty infiltration of liver are more likely causes. Only 35% of physicians reported generally testing those patients for HCV infection who had a history of high-risk behavior, possibly for similar reasons. Despite the uncertainty of prognosis and the lack of effective treatment for most patients at this time, however, the NIH consensus panel on HCV infection recommends testing asymptomatic at-risk patients. 18 It appears that for now most primary care physicians have not adopted that approach.

Physicians reported wide variations in approach to counseling HCV-positive patients. Many of these differences reflect uncertainty regarding

transmission, prognosis, and management. In some areas where there is clear agreement, however, practice recommendations could be improved. Sharing razors poses a risk of transmission, but 32% of physicians do not advise against it. Recent reports suggest both hepatitis A and hepatitis B vaccines should be offered routinely. Fewer than one half of physicians routinely recommend these vaccinations, and chart audit shows them being received by less than 5% of patients. Abstinence from alcohol has been reported to slow progression of hepatic fibrosis, but only 56% of physicians recommend it. Interestingly, within this system, although physicians longer in practice were more likely to use ALT measurements to screen for HCV infection, they were less likely to recommend interferon-α treatment to HCV-positive patients. Perhaps the more recent graduates have more experience with interferon-α treatment. Alternatively, more experienced physicians might be more reluctant to prescribe a treatment that has considerable toxicity and a low chance of cure for patients who are feeling well and have a good prognosis.

If ALT levels were elevated in HCV-positive patients, most physicians (82%) reported recommending liver biopsy. If ALT levels were normal, most physicians (70%) reported recommending no biopsy and continued monitoring. This management strategy is consistent with the spirit of the guidelines set forth by the NIH consensus panel on HCV infection, which recommends a less aggressive approach when caring for patients who have persistently normal ALT levels.<sup>19</sup> Overall, physicians estimated they referred 75% of their HCVpositive patients for consultation. Chart audit, however, showed only a minority of patients had documented biopsy or treatment. Explanations for this low level of adherence include physicians actually referring patients less often than stated, patients disregarding physician recommendations, and consultation, biopsy, or treatment being received by patients but not documented in chart.

Chart audit was restricted to patients receiving most of their care in primary care offices of the system; patients who were cared for primarily in the gastroenterology or in the transplant clinic were excluded. As a result, the charts audited were those of patients who had less severe disease not requiring aggressive management, which might, in part, explain the low percentage of patients receiving consultation, liver biopsy, and interferon-α treatment. Patients who are feeling well would be less likely to undergo an invasive procedure that has a small but serious risk so they can qualify for a treatment that is not likely to result in long-term clearance of the virus.

It appears there is a large group of patients with HCV infection (roughly one half of those being cared for in primary care offices) who are doing well and have not been examined by a gastroenterologist. Whether a more complete evaluation confers an increased benefit to patients and whether the substantial group of patients who have not received biopsies should be aggressively pursued and referred will be clearer as the medical establishment gains a greater understanding of the natural history of the disease and as more effective treatment is developed. The absence of these patients (as well as those who are asymptomatic and whose disease is undiagnosed) from studies of the natural history of the disease reported from specialty centers might have resulted in a selection bias in which patients with rapidly progressive disease are largely overrepresented.

### **Summary**

A survey of primary care physicians in an integrated delivery system showed considerable variation in screening, diagnosis, and treatment of HCV disease. Most physicians routinely screened for HCV infection by measuring patients' ALT levels, which is not recommended by guidelines. Physicians in practice longer and those in affluent, suburban areas were more likely to screen for HCV infection. A minority of physicians followed up patients with abnormal ALT results or those at risk for parenterally transmitted disease with recommended HCV antibody testing. Widely divergent advice was given to patients regarding prognosis, need for condom use in monogamous relationships, and other precautions to prevent transmission, reflecting the uncertainty in the medical literature in those areas.

When caring for HCV-positive patients, more than three quarters of physicians reported recommending liver biopsy to patients with elevated ALT levels, observing without liver biopsy those with normal ALT levels. Physicians longer in practice were less likely to recommend treatment. Chart audit showed that only one third of patients for whom biopsy was reportedly recommended re-

ceived liver biopsy, and most stable HCV-positive patients had not received comprehensive evaluation or treatment. Areas of potential improvement in care highlighted by the survey include reducing use of screening ALT tests, increasing use of HCV antibody testing in at-risk patients, routinely counseling HCV-positive patients to abstain from alcohol, and recommending hepatitis A and B vaccines.

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