

## ORIGINAL RESEARCH

# Racial and Socioeconomic Disparities in Access to Primary Care Among People With Chronic Conditions

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**Objective:** The purpose of this study was to examine racial and socioeconomic disparities in access to primary care among people with chronic conditions.

**Methods:** Data for this study were taken from the household component of the 2010 Medical Expenditure Panel Survey. The analysis primarily focused on adults  $\geq 18$  years old. Logistic regressions were conducted among people with chronic conditions to compare primary care attributes between each minority group and their non-Hispanic white counterparts and between individuals with high, above average, or below average socioeconomic status and their low socioeconomic status counterparts, controlling for other individual factors.

**Results:** Racial disparities were found in having usual source of care (USC), USC provider type, and USC location. However, no disparities were found in ease of contacting or getting to USC as well as the services received. Furthermore, very limited socioeconomic disparities were found after controlling for other individual characteristics, in particular race and insurance status.

**Conclusions:** More efforts need to be devoted to racial/ethnic minorities with chronic conditions to improve their access to continuous and high-quality primary care. (J Am Board Fam Med 2014;27:189–198.)

**Keywords:** Access to Health Care, Chronic Disease, Health Care Disparities, Primary Health Care, Quality of Health Care

Chronic conditions are the leading cause of death and disability in the United States.<sup>1</sup> Each year, 7 of 10 deaths are due to chronic diseases.<sup>2</sup> In 2008, almost half of adults in the United States had at

least one chronic condition. The prevalence of chronic diseases increased not only among the elderly population but also among adults between 20 and 64 years old. According to Paez et al,<sup>3</sup> from 1996 to 2005 there was an increase from 32.4% to 63.1% of people with at least one chronic condition. Although the elderly people  $>64$  years old had the highest burden of multiple chronic conditions during this time period, there was a 9.7% increase in adults between the ages of 45 and 64 who had  $\geq 3$  chronic conditions.<sup>3</sup>

Moreover, chronic conditions accounted for a large proportion of the growth in health care spending.<sup>4</sup> Out-of-pocket spending increased along with the increase of chronic conditions, with one estimate of a 39.4% increase per person between 1996 and 2005.<sup>3</sup> Another study showed that, among countries in the Organisation for Economic Co-operation and Development, for every percentage increase in the chronic diseases mortality rate among

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the working-age population, there is a 0.05% decrease in economic growth.<sup>5</sup>

Racial/ethnic disparities in access to care are lingering in the United States.<sup>6–11</sup> In 2007, there was a difference of 5 years in life expectancy between non-Hispanic whites and African Americans.<sup>12</sup> Racial/ethnic disparities exist in the care for chronic conditions as well. For example, according to a study of older adults with diabetes in California,<sup>13</sup> compared with their white counterparts, African Americans were more likely to go to the emergency department to seek care for diabetes; Hispanic individuals were less likely to take medicines to control cholesterol; and Asian individuals were less likely to either test their blood glucose regularly or have foot examinations. Similar results also were seen in the treatment of unruptured intracranial aneurysms,<sup>14</sup> cardiovascular diseases,<sup>15</sup> and chronic kidney diseases,<sup>16</sup> to name just a few.

Improving health care and health outcomes for chronic conditions and increasing the proportion of people with a usual primary care provider are among the goals of Healthy People 2020.<sup>17</sup> Research has demonstrated the essential impact of primary care on improving access to care, enhancing patient outcomes, narrowing health disparities, and reducing health care costs.<sup>18,19</sup> Primary care is expected to play a significant role in the care and management of chronic conditions.<sup>20</sup> However, few studies have examined racial and socioeconomic disparities in access to primary care for people with chronic diseases. To the extent disparity exists, it would have a greater effect on their health. The purpose of this study was to examine racial and socioeconomic disparities in access to primary care among people with chronic conditions using the latest nationally representative survey data.

## Methods

### Data

Data for this study were from the household component of the 2010 Medical Expenditure Panel Survey (MEPS), a nationally representative survey of families and noninstitutionalized individuals in the United States conducted by the Agency for Health care Research and Quality.<sup>21</sup> Detailed discussion of the complex design of MEPS has been published elsewhere.<sup>22</sup> This study focused on adults 18 years of age or older and contained 23,434 observations.

### Measures

The household component of the MEPS collects information on demographic characteristics, health conditions, health status, use of medical services, charges and source of payments, access to care, satisfaction with care, health insurance coverage, income, and employment.<sup>21</sup> In this study, dependent variables were 12 characteristics of primary care access and services experienced at the patient level. The independent variables were race/ethnicity and socioeconomic status. Individual characteristics affecting access to primary care were included as covariates.

### *Characteristics of Primary Care Access and Services*

Eight questions were selected to reflect the characteristics of primary care access. The first one addressed whether an individual has usual source of care (USC). The second asked about the type of USC provider, that is, a health care facility or a specific provider. The next 2 questions were about USC provider specialty and location of USC, which was dichotomized into office-based and hospital/facility-based. The remaining 4 questions assessed ease of accessing USC, specifically (1) difficulty in contacting USC by phone, (2) having office hours during nights/weekends, (3) time taken to get to USC, and (4) difficulty in getting to USC.

Another 4 questions were selected to assess primary care services, including going to USC for preventive health care, going to USC for referrals, provider asking about other treatments, and provider listening to patients.

### *Chronic Conditions*

The indicator for chronic conditions was drawn from variables indicating the presence of the following major chronic conditions in the United States: arthritis; active asthma; diabetes; emphysema; high blood pressure; ischemic heart disease (coronary heart disease, angina, heart attack, or any other heart-related disease); and stroke. For each of the conditions listed, the following question was asked: "Have/Has [person] ever been told by a doctor or other health professional that [person] had [condition]." For asthma, those with an affirmative answer were further asked: "Do/Does [person] still have asthma?" In this analysis, only those with active asthma (those who answered affirmatively to the follow-up question) were included among those with chronic conditions. Consistent

with the Agency for Health care Research and Quality, an individual was classified as having a chronic condition(s) if he or she reported one or more of the conditions listed above.

#### *Race/Ethnicity*

Race/ethnicity was categorized into 5 groups: non-Hispanic white, non-Hispanic black, Hispanic, non-Hispanic Asian, and other.

#### *Individual Characteristics*

Following the framework for access to care developed by Andersen,<sup>23</sup> we included the following measures of individual characteristics: age (18–64 and >64 years old); sex; health insurance (private, public, and no insurance); highest education (1 = below bachelor's degree, 2 = bachelor's degree or higher); employment status (1 = unemployed, 2 = employed); poverty status (1 = poor/negative/near poor/low income, 2 = middle income/high income); metropolitan statistical area; census region (Northeast, Midwest, South, and West); self-perceived health status; self-perceived mental health status; help with activities of daily living (ADLs); and help with instrumental ADLs. A composite measure of socioeconomic status (SES) also was developed based on education, employment status, and poverty status (see codings above) and was categorized into 4 groups: high SES (if responses to the 2 measures were both 2s); above-average SES (if responses to any 2 of the 3 measures were 2s); below-average SES (if responses to any 2 of the 3 measures were 1s); and low SES (if responses to the 3 measures were all 1s).

#### *Statistical Analysis*

Descriptive analysis was first conducted to examine the distributions of individual characteristics for the whole population as well as the groups with and without chronic conditions. Second, bivariate analysis of each primary care attribute was performed among people with chronic conditions by racial/ethnic group. Last, among people with chronic conditions, logistic regression was conducted to compare primary care attributes between each minority group and their non-Hispanic white counterparts and between individuals with high, above-average, or below-average SES and their counterparts with low SES, controlling for other individual characteristics.

## **Results**

### ***Descriptive Analysis Results***

Table 1 presents the results of the descriptive analysis of individual characteristics for adults both with and without chronic conditions. Of people without chronic conditions, 3.7% were >64 years old, compared with 30.6% of people with chronic conditions. Those with chronic conditions were more likely to be non-Hispanic white and non-Hispanic black. Furthermore, 9.9% of those without chronic conditions compared with 24.2% of those with chronic conditions had public insurance, whereas 20.7% of those without chronic conditions versus 10.0% of those with chronic conditions were uninsured. Moreover, based on each individual's education, employment status, and poverty status, the overall SES of those without chronic conditions was significantly higher than those with chronic conditions. In addition, people with chronic conditions were more likely to have fair or poor self-perceived health status and mental health status—and were more likely to need help for ADLs and instrumental ADLs—than those without chronic conditions.

### ***Bivariate Analysis Results***

Table 2 shows the bivariate analysis results of primary care attributes by race/ethnicity for adults with chronic conditions. Racial/ethnic disparities were found in several attributes. First, of the racial/ethnic groups, Hispanic individuals were the least likely to have a USC, followed by non-Hispanic black and non-Hispanic Asian individuals. More than half of the non-Hispanic black and Hispanic individuals reported a facility as their USC rather than a person or a person in a facility. A significantly smaller proportion of Hispanic individuals' USC were office-based compared with the other 3 groups. No significant differences were found regarding difficulties contacting USC by phone among the 4 racial/ethnic groups. Significantly more non-Hispanic Asian individuals reported that their USC have office hours at night or during weekends than the other groups. In terms of the time it takes and difficulty of getting to the USC, there was no significant difference among the 4 groups. As for primary care services, most individuals reported going to a USC for preventive health care and referrals. However, significantly more non-Hispanic white

**Table 1. Characteristics of Adults With Versus Without Chronic Conditions**

Characteristics	Sample (n)*	Total	Without Chronic Conditions	With Chronic Conditions
Age (years) <sup>†</sup>				
18–64	18,672	82.8 (0.5)	96.3 (0.2)	69.5 (0.7)
≥64	3,594	17.2 (0.5)	3.7 (0.2)	30.6 (0.7)
Sex <sup>†</sup>				
Male	10,287	48.4 (0.3)	50.1 (0.5)	46.8 (0.5)
Female	11,979	51.6 (0.3)	49.9 (0.5)	53.2 (0.5)
Race/ethnicity <sup>†</sup>				
Non-Hispanic white	10,506	67.7 (1.0)	62.9 (1.3)	72.3 (0.9)
Non-Hispanic black	4,193	11.5 (0.7)	10.5 (0.7)	12.5 (0.7)
Hispanic	5,399	14.1 (0.8)	18.3 (1.0)	10.0 (0.7)
Non-Hispanic Asian	1,705	4.7 (0.4)	6.3 (0.6)	3.2 (0.4)
Other	463	2.0 (0.2)	2.0 (0.3)	2.0 (0.3)
Health insurance <sup>†</sup>				
Private	12,914	67.6 (0.7)	69.5 (0.9)	65.8 (0.8)
Public	4,745	17.1 (0.5)	9.9 (0.5)	24.2 (0.7)
No insurance	4,607	15.3 (0.5)	20.7 (0.7)	10.0 (0.4)
Education <sup>†</sup>				
Less than bachelor's degree	17,143	71.8 (0.6)	70 (0.8)	73.6 (0.7)
Bachelor's degree or higher	4,944	28.2 (0.6)	30 (0.8)	26.4 (0.7)
Employment status <sup>†</sup>				
Unemployed	8,070	33.3 (0.6)	21.8 (0.5)	44.5 (0.8)
Employed	14,106	66.7 (0.6)	78.2 (0.5)	55.5 (0.8)
Poverty <sup>†</sup>				
Poor/negative/near poor/low income	8,753	30.3 (0.7)	29.5 (0.8)	31.2 (0.8)
Middle/high income	13,513	69.7 (0.7)	70.5 (0.8)	68.8 (0.8)
Socioeconomic status <sup>†</sup>				
High	3,415	20.2 (0.5)	23.6 (0.7)	16.9 (0.6)
Above average	7,702	38.5 (0.6)	41.3 (0.7)	35.8 (0.7)
Below average	6,651	26.9 (0.5)	25.3 (0.7)	28.4 (0.6)
Low	4,234	14.4 (0.4)	9.8 (0.4)	18.9 (0.6)
Metropolitan statistical area <sup>†</sup>				
No	3,138	15.8 (1.3)	13.3 (1.2)	18.1 (1.5)
Yes	19,128	84.2 (1.3)	86.7 (1.2)	81.9 (1.5)
Census region <sup>†</sup>				
Northeast	3,522	18.5 (0.7)	18.5 (0.8)	18.4 (0.8)
Midwest	4,543	21.7 (0.7)	20.3 (0.8)	23.1 (0.7)
South	8,337	36.7 (0.9)	35.9 (1.1)	37.5 (1.0)
West	5,864	23.1 (0.8)	25.3 (0.9)	21.1 (0.8)
Perceived health status <sup>†</sup>				
Excellent/very good/good	19,019	87.2 (0.3)	95.3 (0.2)	79.4 (0.5)
Fair/poor	3,237	12.8 (0.3)	4.7 (0.2)	20.6 (0.5)
Perceived mental health status <sup>†</sup>				
Excellent/very good/good	20,462	92.6 (0.3)	96.1 (0.3)	89.2 (0.4)
Fair/poor	1,792	7.4 (0.3)	3.9 (0.3)	10.8 (0.4)
Need help with ADLs <sup>†</sup>				
No	21,828	98.4 (0.1)	99.6 (0.1)	97.2 (0.2)
Yes	389	1.6 (0.1)	0.4 (0.1)	2.8 (0.2)

*Continued*

**Table 1. Continued**

Characteristics	Sample (n)*	Total	Without Chronic Conditions	With Chronic Conditions
Need help with instrumental ADLs <sup>†</sup>				
No	21,464	96.6 (0.2)	99.1 (0.1)	94.2 (0.3)
Yes	769	3.4 (0.2)	0.9 (0.1)	5.8 (0.3)

Data are % (standard error) unless otherwise indicated.

\*Weighted N = 230,945,258.

<sup>†</sup> $P < .001$  based on  $\chi^2$  tests of the differences between those with and without chronic conditions.

<sup>‡</sup> $P < .05$  based on  $\chi^2$  tests of the differences between those with and without chronic conditions.

ADL, activity of daily living.

(84.0%) and non-Hispanic black (85.6%) people reported that their USC providers asked about other treatments than non-Hispanic Asian (80.8%) and Hispanic (79.4%) people.

### Logistic Regression Results

Table 3 displays logistic regression results for each primary care attribute, comparing each minority group with their non-Hispanic white counterparts. The 3 minority groups were found to have significantly lower odds of having a USC than their non-Hispanic white counterparts. Furthermore, non-Hispanic black and Hispanic individuals were found to have higher odds of reporting a facility rather than person/person at a facility as their USC. USC provider specialties for all 3 minority groups were either equally (non-Hispanic black and Hispanic individuals) or more likely (non-Hispanic Asian individuals) to be primary care. Moreover, there were significantly lower odds for all 3 minority groups reporting a USC in doctors' offices than the non-Hispanic white group. The USCs of Hispanic and non-Hispanic Asian individuals were found more likely have office hours at night or during weekends, and no racial disparities were found in terms of ease of getting to the USC. Finally, there were no significant differences in preventive health care, referrals, or providers asking about other treatments. However, non-Hispanic black individuals had 60% lower odds of reporting that their USC providers listened to them than the non-Hispanic white group.

Table 4 presents logistic regression results from the same regression model for primary care attributes comparing individuals with different SES. Very limited disparities were found after controlling for other individual characteristics, in particular race and insurance status. Association was found only between difficulty in getting to USC and SES.

Those with the lowest SES were more likely to report difficulties getting to their USC than other SES groups.

### Discussion

Using the latest survey data, we found that racial/ethnic disparities in access to primary care among patients with chronic conditions persist, mainly in terms of having a USC, USC provider type, and USC location. Minority groups were less likely to have a USC. They were more likely to report facility-based USCs and hospitals as USCs rather than specific doctors and doctors' offices. However, no racial disparities were found in contacting or getting to USC, and USCs of the minority groups were more likely to have office hours at night and during weekends. Moreover, there were no differences in the primary care services accessed or received. Finally, limited disparities were found among groups with different SES.

Starfield<sup>24</sup> defined the 4 domains of primary care: first contact, longitudinality, comprehensiveness, and coordination. Many attributes examined in this study reflect those domains. The primary care access measures correspond to the first 2 domains, whereas the primary care services measures are relevant to the last 2 domains. Based on this study, we found that racial/ethnic disparities in the first contact and longitudinality domains still exist among adults with chronic conditions. Nonetheless, no racial/ethnic disparities were found in the comprehensiveness and coordination domains of primary care among patients with chronic conditions, indicating that once patients have continuous access to primary care, racial/ethnic disparities are no longer significant.

People with chronic conditions typically have more health care needs, which can be better ad-



**Table 2. Race/Ethnicity and Primary Care Access and Services Among Adults With Chronic Conditions**

Primary Care Attributes	Sample (n)*	Race/Ethnicity			
		Non-Hispanic White	Non-Hispanic Black	Hispanic	Non-Hispanic Asian
Access					
Have USC†	113,314,477				
No	1688	11.9 (0.6)	17.9 (1.0)	21.6 (1.2)	17.4 (2.3)
Yes	8847	88.1 (0.6)	82.1 (1.0)	78.4 (1.2)	82.6 (2.3)
Type of USC†	97,611,079				
Facility	4323	44.6 (1.5)	51.1 (1.5)	56.5 (2.1)	42.9 (3.7)
Person/Person in facility	4524	55.4 (1.5)	48.9 (1.5)	43.5 (2.1)	57.1 (3.7)
USC specialty	52,313,127				
Primary care	4196	92.5 (0.7)	93 (1.1)	92.9 (1.6)	97.2 (1.1)
Other	328	7.5 (0.7)	7 (1.1)	7.1 (1.6)	2.8 (1.1)
USC location†	97,575,176				
Office	7031	86 (0.9)	77.3 (1.4)	69 (2.1)	79.9 (2.5)
Hospital	1813	14 (0.9)	22.7 (1.4)	31 (2.1)	20.1 (2.5)
Difficulty in contacting USC by phone	94,131,693				
Not very difficult	8100	95.4 (0.4)	95.0 (0.7)	94.2 (0.7)	95.3 (1.4)
Very difficult	428	4.6 (0.4)	5.0 (0.7)	5.8 (0.7)	4.7 (1.4)
USC has office †hours nights/weekends	87,156,665				
No	5032	65.7 (1.3)	65.3 (1.7)	60.1 (1.9)	47.6 (3.5)
Yes	2873	34.3 (1.3)	34.7 (1.7)	39.9 (1.9)	52.4 (3.5)
How long it takes to get to USC	97,487,270				
≤30 minutes	7799	89 (0.7)	87.5 (1.2)	89.6 (1)	88.1 (2.1)
>30 minutes	1029	11 (0.7)	12.5 (1.2)	10.4 (1)	11.9 (2.1)
How difficult it is to get to USC	97,457,495				
Difficulty	600	5.9 (0.5)	6.8 (0.7)	7.1 (0.8)	6.7 (1.5)
Not difficult	8233	94.1 (0.5)	93.2 (0.7)	92.9 (0.8)	93.3 (1.5)
Services					
Go to USC for preventive health care	97,563,540				
No	203	2.3 (0.3)	2.4 (0.4)	2.4 (0.5)	1.3 (0.5)
Yes	8634	97.7 (0.3)	97.6 (0.4)	97.6 (0.5)	98.7 (0.5)
Go to USC for referrals	97,512,933				
No	218	2.5 (0.3)	2.1 (0.4)	3.1 (0.6)	3.9 (1.6)
Yes	8612	97.5 (0.3)	97.9 (0.4)	96.9 (0.6)	96.1 (1.6)
USC provider asks about other treatments‡	94,279,152				
No	1444	16.0 (0.8)	14.4 (1.0)	20.6 (1.9)	19.2 (2.5)
Yes	7089	84.0 (0.8)	85.6 (1.0)	79.4 (1.9)	80.8 (2.5)
USC provider listens†	88,642,483				
No	73	0.5 (0.1)	1.8 (0.4)	0.9 (0.3)	0.9 (0.5)
Yes	7803	99.5 (0.1)	98.2 (0.4)	99.1 (0.3)	99.1 (0.5)

Data are % (standard error) unless otherwise indicated.

\*Bold values indicate total weighted sample.

<sup>†</sup> $P < .001$ , based on  $\chi^2$  tests of the differences between those with and without chronic conditions.

<sup>‡</sup> $P < .01$  based on  $\chi^2$  tests of the differences between those with and without chronic conditions.

USC, usual source of care.

dressed by comprehensive, continuous, and coordinated primary care.<sup>25–27</sup> The persistent racial/ethnic disparities in access to primary care demonstrated in this study are expected to lead to unmet health needs, poor access to care, and low quality of care among

minority groups.<sup>19,28–30</sup> In addition, people who were unsatisfied with their USC or failed to get continuous primary care from their USC are more likely to have nonurgent emergency department visits and hospitalizations.<sup>31,32</sup> Therefore, more ef-

**Table 3. Logistic Regression Odds Ratios for Attributes of Primary Care Access and Services According to Race/Ethnicity Among People With Chronic Conditions**

Primary Care Attributes	Race/Ethnicity		
	Non-Hispanic Black vs. Non-Hispanic White	Hispanic vs. Non-Hispanic White	Non-Hispanic Asian vs. Non-Hispanic White
Access			
Have USC			
Yes	0.8* (0.7–1.0)	0.8 <sup>†</sup> (0.6–0.9)	0.7* (0.5–0.9)
No	1.0	1.0	1.0
Type of USC			
Facility	1.4 <sup>‡</sup> (1.2–1.6)	1.4 <sup>†</sup> (1.1–1.7)	0.9 (0.6–1.2)
Person/person in facility	1	1	1
USC specialty			
Primary care	1.1 (0.7–1.6)	1.4 (0.8–2.5)	3.0 <sup>†</sup> (1.3–6.8)
Other	1	1	1
USC location			
Office	0.5 <sup>‡</sup> (0.4–0.6)	0.4 <sup>‡</sup> (0.3–0.5)	0.7* (0.5–1.0)
Hospital	1	1	1
Difficulty in contacting USC by phone			
Very difficult	0.9 (0.6–1.3)	0.9 (0.7–1.3)	1.0 (0.5–2.0)
Not very difficult	1	1	1
USC has office hours nights/weekends			
Yes	1.1 (0.9–1.4)	1.3 <sup>†</sup> (1.1–1.6)	2.0 <sup>†</sup> (1.5–2.8)
No	1	1	1
How long it takes to get to USC			
≤30 minutes	0.8 (0.6–1.1)	1.1 (0.9–1.4)	0.8 (0.5–1.3)
>30 minutes	1	1	1
How difficult it is to get to USC			
Difficulty	1.0 (0.8–1.3)	0.8 (0.6–1.2)	1.1 (0.6–1.8)
Not difficult	1	1	1
Services			
Go to USC for preventive health care			
Yes	0.9 (0.6–1.5)	1.0 (0.6–1.8)	1.9 (0.8–4.5)
No	1	1	1
Go to USC for referrals			
Yes	1.2 (0.7–2.0)	0.8 (0.5–1.4)	0.6 (0.2–1.5)
No	1	1	1
USC provider listens			
Yes	0.4 <sup>†</sup> (0.2–0.8)	0.9 (0.4–2.1)	0.6 (0.2–2.0)
No	1	1	1
Provider asks about other treatments			
Yes	1.1 (0.9–1.3)	0.8 (0.6–1.1)	0.9 (0.6–1.2)
No	1	1	1

Data are odds ratios (95% confidence intervals). Logistic regressions were adjusted for the following personal characteristics: age, sex, insurance, socioeconomic status, metropolitan statistical area, census region, perceived health status, perceived mental health status, activities of daily living, and instrumental activities of daily living.

\* $P < .05$  based on test of significance of the odds ratios.

<sup>†</sup> $P < .01$  based on test of significance of the odds ratios.

<sup>‡</sup> $P < .001$  based on test of significance of the odds ratios.

USC, usual source of care.

forts should be targeted to improve access to and continuity of primary care among racial/ethnic minorities. On the other hand, the disparities in types

of USC may also be an issue of concern; studies have shown that people with doctors' offices as their USC have better access to preventive care

**Table 4. Logistic Regression Odds Ratios for Attributes of Primary Care Access and Services According to Socioeconomic Status Among People With Chronic Conditions**

Primary Care Attributes	Socioeconomic Status		
	High vs. Low	Above Average vs. Low	Below Average vs. Low
Access			
Have USC			
Yes	0.9 (0.7–1.1)	1.3 (1.0–1.6)	1.2 (0.8–1.6)
No	1.0	1.0	1.0
USC type			
Facility	1.0 (0.9–1.2)	1.0 (0.8–1.1)	0.9 (0.8–1.1)
Person/Person in facility	1	1	1
USC specialty			
Primary care	0.9 (0.6–1.5)	0.8 (0.5–1.4)	1.6 (0.8–3.2)
Other	1	1	1
USC location			
Office	1.0 (0.8–1.2)	1.2 (0.9–1.5)	1.1 (0.8–1.4)
Hospital	1	1	1
Difficulty contacting USC by phone			
Very difficult	1.3 (0.9–1.9)	1.5 (1.0–2.4)	1.2 (0.7–2.2)
Not very difficult	1	1	1
USC has office hours nights/weekends			
Yes	1.1 (0.9–1.3)	1.1 (0.9–1.4)	1.2 (0.9–1.5)
No	1	1	1
How long it takes get to USC			
≤30 minutes	1.2 (0.9–1.5)	1.2 (0.9–1.6)	1.2 (0.8–1.6)
>30 minutes	1	1	1
How difficult is it get to USC			
Difficulty	0.7* (0.6–1.0)	0.6* (0.4–0.9)	0.5* (0.3–0.9)
Not difficult	1	1	1
Services			
Go to USC for preventive health care			
Yes	0.7 (0.4–1.2)	0.8 (0.5–1.3)	0.8 (0.4–1.7)
No	1	1	1
Go to USC for referrals			
Yes	0.9 (0.5–1.4)	0.8 (0.5–1.4)	1.5 (0.8–3.0)
No	1	1	1
USC provider listens			
Yes	0.7 (0.3–1.5)	0.4* (0.2–0.9)	0.4 (0.1–1.3)
No	1	1	1
Provider asks about other treatments			
Yes	1.1 (0.9–1.3)	1.1 (0.9–1.4)	1.4* (1.1–1.8)
No	1	1	1

Data are odds ratios (95% confidence intervals). Logistic regressions were adjusted for the following personal characteristics: age, race, sex, insurance, metropolitan statistical area, census region, perceived health status, perceived mental health status, activities of daily living, and instrumental activities of daily living.

\* $P < .05$  based on test of significance of the odds ratios.

USC, usual source of care.

than those with facilities as a USC,<sup>33,34</sup> yet few studies have examined the effects of different types of USCs on quality of care and health outcomes among patients with chronic conditions. Future studies should focus on this aspect.

Another aspect of future research could target the legal and regulatory arena. To support and strengthen primary care, laws and regulations could require equitable insurance reimbursement for chronic disease management programs, increase re-



imbursement for primary care providers, and offer incentives for preventive services targeting non-Hispanic Asian, non-Hispanic black, and Hispanic populations. Developing targeted regulatory and health care policies to reduce deaths from chronic diseases and injuries would be a major step forward in eliminating health disparities in the United States.<sup>35,36</sup>

This study is subject to the following limitations. First, because of the secondary nature of the data, measures of primary care attributes have to be based on availability of data. However, as primary care is drawing more and more attention from both researchers and policy makers, comprehensive and standardized measures of primary care should be created and incorporated into national surveys such as the MEPS. Second, the representativeness of vulnerable populations in the MEPS is a challenge, as in other national surveys. This is mainly due to a variety of reasons, including language barriers, limited literacy, limited telephone accessibility of the potential responders, lack of stable addresses, and higher rates of nonresponse and loss to follow-up.<sup>37</sup> Third, the analyses did not distinguish the differential impact of different chronic conditions. It is possible that people with different chronic conditions may experience different levels of primary care access and quality. Last, some of the variables were based on self-report, which were subject to recall or response bias and limited our ability to measure the technical quality of primary care. Also, the cross-sectional nature of this study dictates that causal inferences cannot be examined. Longitudinal analysis should be conducted in future studies.

## Conclusion

Chronic conditions have caused great disease burden in the United States, and racial/ethnic disparities in access to primary care have not been eliminated among patients with chronic conditions. To achieve the goals of Healthy People 2020 and to eliminate racial/ethnic disparities, more efforts need to be devoted to racial/ethnic minorities with chronic conditions to improve their access to continuous and high-quality primary care.

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