# The Impact of Primary Care Physicians on Follow-up Care of Underserved Breast Cancer Survivors

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*Purpose:* To investigate the impact of the involvement of primary care physicians (PCPs) on the receipt of preventive follow-up care after a breast cancer (BC) diagnosis among a low-income population.

*Methods:* Multiple logistic regression analyses were performed to identify potential factors associated with receipt of preventive care among 579 low-income women with BC. The main outcome variables at 36 months after BC diagnosis were receipt of annual mammography, Papanicolaou smear in the past 2 years, and ever had colonoscopy for those who were at least 50 years old. The main independent variable was type of provider visit in the past 12 months.

*Results:* Women with a PCP visit only or both PCP and surgeon/cancer specialist visits in the past 12 months were more likely to have had annual mammography (adjusted odds ratio [AOR], 2.67; P = .109 and AOR, 2.20, P = .0008, respectively), a Papanicolaou smear in the past 2 years (AOR, 2.90; P = .04 and AOR, 2.24, P = .009, respectively), and colonoscopy (AOR, 2.99; P = .041 and AOR, 2.17; P = .026, respectively) than those who only visited surgeons/cancer specialists. Indeed, women who saw only a PCP for their follow-up care had the highest odds ratio of receiving each clinical care service.

*Conclusions:* The involvement of PCPs in the medical care of low-income BC survivors results in better preventive follow-up care. Getting PCPs involved in the care of cancer survivors might be particularly pertinent for low-income populations because of lower costs and ease of access compared with cancer specialist-provided care. (J Am Board Fam Med 2013;26:628–636.)

Keywords: Breast Cancer, Low Income Population, Primary Care Physicians, Quality of Health Care, Women's Health

Early detection and improved treatment have dramatically increased the life expectancy of women with breast cancer (BC), leading to overall 5-year survival rates of 98% for local-stage disease and 84% for regional-stage

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disease.<sup>1,2</sup> Women with BC now represent the largest female cancer survivor group in the United States.<sup>3</sup> This is creating new challenges for the health care system, with medical concern shifting from initial treatment to survivorship and the responsibility for care shifting from oncologists to primary care providers.<sup>4</sup>

Long-term BC survivors are at an increased risk of developing a second primary cancer or recurrent disease in the affected breast, which makes follow-up care an essential part of cancer survivorship.<sup>5–7</sup> Cancer patients traditionally tend to visit their oncologists for routine follow-up after completing cancer treatments.<sup>8–10</sup> However, with the increased populations of patients with newly diagnosed breast cancer and cancer survivors, there is concern about the capacity for oncologists to provide appropriate care and meet the needs of cancer

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patients in the future.<sup>11,12</sup> In addition, there is concern about possible deficiencies in non-cancer-related care that cancer survivors receive from oncologists because oncologists may be too focused on cancer-specific issues and overlook other primary care services.<sup>13–15</sup>

In recognition of the importance of the involvement of primary care physicians (PCPs) in ongoing cancer care, the American Society of Clinical Oncology published guidelines for BC survivors, suggesting that PCPs take greater responsibility for survivorship care.<sup>16</sup> This highlights the need for better information about the participation of PCPs in BC survivorship care, yet research in this area is limited.

There are a handful of studies that compare the follow-up care provided by PCPs to that provided by oncologists for breast cancer survivors. Results of these studies showed no difference in recurrence detection outcomes or receipt of preventive care between survivors followed up by PCPs and survivors followed up by oncologists.<sup>10,17,18</sup> Another study reported PCP-centered follow-up is superior to oncologist-centered follow-up in terms of recommended preventive care.14 However, these studies have limitations, including sample populations that were either restricted to certain age groups,<sup>14</sup> living in areas outside of the United States,<sup>17</sup> or insured by Medicare.<sup>19</sup> It is important to note that none of these studies examined follow-up care among medically underserved, low-income, and/or uninsured women.

The unequal distribution of the financial burden of breast cancer across socioeconomic groups has been well documented,<sup>19–21</sup> and low-income, less educated women may be at particular risk for poorer survivorship care because of financial hardship and poor access to medical care. An examination of PCPs' involvement in survivorship care among low-income women may assist in identifying effective and cost-efficient ways to deliver optimal care among vulnerable BC patient populations.

The objective of this study was to identify potential factors associated with receipt of appropriate follow-up care among low-income, medically underserved women with BC, in particular with regard to preventive services. This is the first such study performed in a low-income population of women with BC. We were specifically interested in investigating the effect of PCPs' involvement in the receipt of follow-up care.

#### Methods

## Study Sample

This is a longitudinal observational study. The details of the study design and sample have been described previously.<sup>22</sup> This study used data compiled from longitudinal surveys of low-income women living in California, aged  $\geq 18$  years, newly diagnosed with BC, and enrolled in the California Breast and Cervical Cancer Treatment Program (BCCTP) between February 2003 and September 2005. The BCCTP is funded in part by Medicaid and by the state of California to provide treatment for breast and cervical cancer for uninsured and underinsured, low-income women ( $\leq 200\%$  of the federal poverty level). The study was approved by the UCLA Human Subjects Protection Committee.

Eligible women were interviewed by phone in English or Spanish at 6, 18, and 36 months after their diagnosis of BC. A total of 921 women were initially recruited for the baseline interview at 6 months, for a 61% response rate. Compared with survey responders, nonresponders were older (mean ages, 52 vs. 50 years; P < .0001), more likely to be Asian/Pacific Islander and less likely to be Latina or white (11.6%, 37.6%, and 26.5% vs. 7.4%, 53.4%, and 31.7%, respectively; P < .05). Of the 921 women who participated in the first interview, response rates at 18 and 36 months were 86% and 73%, respectively.

We also obtained and abstracted detailed clinical information from patients' medical records 18 months after BC diagnosis, including clinical information about tumor characteristics and staging and details of treatment. We had 800 patients (87%) consent to the medical record review and were able to successfully retrieve and abstract medical records for 84% (n = 776) of this group. The interrater reliability between abstractors for data on BC characteristics and treatment data ranged from 0.68 to 1.00, indicating good to excellent agreement.

Women who were diagnosed with stage 0–III BC, had completed all the 6-, 18-, and 36-month surveys, and had visited the doctor's office at least once during the past 12 months, as reported at the 36-month survey, were identified for inclusion in this study. A total of 579 subjects were included in the analyses. A subset of 371 subjects who were at least 50 years old was identified for the analysis of the receipt of colonoscopy.

#### Measures

The main outcome variables were receipt of follow-up care 36 months after BC diagnosis, including annual mammography, Papanicolaou smear in the past 2 years, and ever had colonoscopy (for those who were at least 50 years old). All these variables were measured by patient self-report in the 36-month survey.

The main independent variable was type of health care provider visited in the 12 months before the 36-month point after BC diagnosis, including surgeons, cancer specialists, and PCPs. Only those participants who had visited a provider at least once in the past 12 months were included in the analyses. These patients were categorized into 3 groups: having had a PCP visit only, a surgeon/cancer specialist visit only, or both PCP and surgeon/cancer specialist visits.

Other independent and potentially confounding variables were patient sociodemographic characteristics, comorbidities, and financial adequacy measured at the 6-month baseline survey. The existence of major comorbidities was measured using the Charlson Comorbidity Index for patient selfreport as adapted by Katz et al<sup>23</sup> and was dichotomized into one or more comorbidities versus none. Potential life burden pertinent to low-income women was measured by adequacy of financial resources by asking, "Do you have enough money to cover your needs?" Competing life needs ("In the past year, have you ever had to go without needed medical care because you had to spend money for food, clothing, housing or transportation") and ease of access to medical care (somewhat easy/very easy vs. somewhat difficult/very difficult) were measured at the 36-month survey. We also included information on tumor stage from the medical records.

Language and acculturation can serve as significant barriers to optimal communication. Therefore, among Latinas, language-based acculturation was determined by the 5-item Marin Acculturation Scale.<sup>24</sup> The internal consistency reliability of this scale was 0.99 in the studied sample. A "more acculturated" Latina was defined as being equally or more comfortable or conversant with English than Spanish; "less acculturated" was defined as being less comfortable or conversant with English than Spanish.

# Data Analysis

Summary statistics, including means and percentages, were calculated to describe participants' demographic/clinical characteristics and other independent variables. A multivariate logistic regression model was then fit to investigate the effect of PCPs' involvement on the receipt of follow-up care 36 months after BC diagnosis, controlling for potential confounders. Multicollinearity was examined for all independent variables and was found not to be a problem. The Hosmer-Lemeshow test indicated adequate fit of the multivariate logistic regression model. All statistical analyses were conducted using SAS software, version 9.1 (SAS, Inc., Cary, NC); 2-sided  $\alpha$  levels with *P* values <0.05 were considered statistically significant.

# Results

## **Descriptive Statistics**

Overall, 80.8% of the sample had received annual mammography; this is higher than the BC screening rate (72.4%) in the general population.<sup>25</sup> However, screening examination rates for cervical cancer and colorectal cancer in our sample were lower than the rates in the general population (79.3% vs. 83.0% and 49.6% vs. 58.6%, respectively).<sup>25</sup> Table 1 shows the descriptive statistics among the 579 women in the sample. At 36 months after BC diagnosis, most survivors were visiting both a PCP and surgeon/cancer specialist for their medical care (75.8%). About 2 of 10 women had visited only surgeon/cancer specialists (17.3%) in the past 12 months, and 7% of the women visited only a PCP. The sample predominately comprised less-acculturated Latinas (47.5%), with whites accounting for approximately one-third (33.9%). The average age was approximately 51 years, and about 41% had not graduated from high school. Slightly more than half were married or partnered.

With respect to medical characteristics, about one third of the sample had at least one comorbidity, and more than half were diagnosed either with stage II or stage III BC (62%). More than 70% of the participants reported receiving adjuvant hormone therapy.

Table 1.	Descriptive	Statistics	of the	Study Sample	÷
(n = 579)	))				

Demographics	Value
Age (years)	_
Mean (SD)	51.2 (9.1)
Range	25.0-85.0
Ethnicity	
White	196 (33.9)
Less-acculturated Latina	275 (47.5)
More-acculturated Latina	33 (5.7)
African American	25 (4.3)
Asian/Pacific Islander	50 (8.6)
High school graduate	
No	235 (40.6)
Yes	344 (59.4)
Married/partnered	
No	284 (49.1)
Yes	295 (51.0)
Comorbidity	
None	409 (70.6)
Any	170 (29.4)
Stage	
0	67 (11.6)
Ι	152 (26.3)
П	267 (46.1)
III	93 (16.1)
Hormone therapy	
No	168 (29.0)
Yes	411 (71.0)
Financial adequacy	
No	358 (61.8)
Yes	221 (38.2)
Did not get medical care because of competing life needs	
No	451 (77.9)
Yes	128 (22.1)
Doctor visit group	
PCP only	40 (7.0)
Surgeon/cancer specialist only	100 (17.3)
Both PCP and surgeon/cancer specialist	439 (75.8)
Access to medical care	
Very easy/somewhat easy	358 (61.8)
Very difficult/somewhat difficult	221 (38.2)

Data are n (%) unless otherwise indicated.

PCP, primary care provider; SD, standard deviation.

The majority of the population reported financial hardship (62%), and about 1 in 5 women had not been able to receive needed medical care because of competing life needs. Almost 40% of the participants reported somewhat/very difficult access to medical care.

# Factors Associated with Receipt of Follow-up Care

In unadjusted analyses (Table 2), survivors who visited both a PCP and surgeon/cancer specialist were most likely to receive annual mammography (83%) (P = .015), and survivors who visited only a PCP were most likely to have had a colonoscopy performed (63.3%) (P = .0007). Survivors who visited only a surgeon/cancer specialist for follow-up care were least likely to receive each medical service.

Table 3 presents the results of the multivariate logistic regression models. After adjusting for potential confounders, women with a PCP visit only or both PCP and surgeon/cancer specialists visits in the past 12 months were more likely to have had annual mammography, a Papanicolaou smear in the past 2 years, and colonoscopy than those who visited only surgeon/cancer specialists. Indeed, women who saw only a PCP for their follow-up care had the highest odds of receiving each clinical care service among the 3 doctor visit groups, even though the difference for annual mammography was not significant.

Receiving adjuvant hormone therapy also was positively associated with annual mammography and having a Papanicolaou smear done in the past 2 years. In addition, both less-acculturated and moreacculturated Latinas were more likely to have had a Papanicolaou smear done in the preceding 2 years compared with their white counterparts. However, older women were less likely to have had a Papanicolaou smear during the past 2 years. Women with greater ease of access to medical care were more likely to receive a colonoscopy.

#### Discussion

Identifying the responsibilities of different providers in the coordination of care for cancer survivors has been greatly discussed in recent years.<sup>17,26–28</sup> Cancer survivors in United States traditionally receive most of their cancer follow-up care from cancer specialists.<sup>9,29</sup> However, the growing number of cancer patients and survivors along with the shortage of the oncologist workforce<sup>11,12</sup> has highlighted the need to engage PCPs' participation in follow-up cancer care. In this study we examined the role of PCPs in BC survivors' follow-up care. It is the first such study performed in a low-income population of women with BC. Our findings indicate that, 36 months after BC diagnosis, survivors

Table 2.	Unadjusted	Analysis	of Preventive	Care by	Provider	(n = 5	79)
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Preventive Care	PCP Only (%)	Surgeon/Cancer Specialist Only (%)	Both PCP and Surgeon/Cancer Specialist (%)	P Value'
Annual mammography	77.5	71.0	83.0	.015
Pap in the past 2 years	77.5	73.0	80.9	.207
Colonoscopy	63.3	27.6	52.3	.0007

 $^{*}\chi^{2}$  Test.

Pap, Papanicolaou test; PCP, primary care provider.

were more likely to see their PCPs than exclusively visit cancer specialists. In addition, we found that survivors who had a PCP involved in their follow-up care seem to have received more appropriate care in terms of preventive services than those who visited only cancer specialists for their follow-up care.

Previous randomized trials have shown similar recurrence detection rates and health-related quality of life between BC survivors who were followed up by PCPs and those who were followed up by cancer specialists.<sup>10,17</sup> Other studies indicate that, compared with follow-up by specialists, follow-up by PCPs results in better patient satisfaction and higher quality of non-cancer-related health care.<sup>15,30,31</sup> Our study builds on previous research by demonstrating that follow-up care provided by PCPs results in higher quality of both BC-related and other cancer screening–related care.

In current practice, patients with breast cancer are typically seen by oncologists for routine follow-up during the first 5 years after completing cancer treatment. This study—at 3 years after BC diagnosis—demonstrates that PCPs are capable of providing high-quality preventive cancer care at an earlier stage of follow-up for BC cancer survivors. In fact, active and early involvement of PCPs in cancer care might be particularly beneficial to those who have chronic diseases, given the potential of interaction effects between cancer treatment and

Table 3. Multivariate	Logistic	Regression	Analysis of	Preventive Care	by Patient	Groups (	(n =	= 579	))
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	Annual Mammography		Pap in the Past 2 Years		Colonoscopy (n = $371$ )	
	AOR (95% CI)	<i>P</i> Value	AOR (95% CI)	P Value	AOR (95% CI)	P Value
Age >50 years	1.34 (0.86–2.11)	.200	0.29 (0.18-0.47)	<.0001	1.03 (0.99–1.07)	.095
Any comorbidity (yes)*	1.49 (0.89–2.47)	.127	0.71 (0.45-1.12)	.148	1.30 (0.82-2.05)	.269
Married/partnered (yes)	1.42 (0.89–2.27)	.140	1.35 (0.85-2.15)	.208	0.96 (0.61-1.53)	.870
High school graduate (yes)	0.77 (0.44–1.36)	.369	0.87 (0.49–1.55)	.639	1.21 (0.69–2.11)	.503
Ethnicity (reference: white)						
African American	0.99 (0.36-2.74)	.985	1.71 (0.60-4.89)	.315	1.38 (0.42-4.53)	.593
Less-acculturated Latina	1.73 (0.94–3.18)	.077	2.76 (1.50-5.08)	.001	0.72 (0.40-1.30)	.273
More-acculturated Latina	0.76 (0.32-1.81)	.536	3.44 (1.10–10.75)	.034	1.48 (0.55-3.97)	.438
Other	1.43 (0.62–3.31)	.409	1.56 (0.71-3.46)	.269	0.95 (0.42-2.18)	.903
Stage III	0.63 (0.36-1.10)	.106	0.88 (0.49–1.58)	.658	1.09 (0.58-2.02)	.794
Hormone therapy (yes)	1.65 (1.04–2.62)	.033	1.98 (1.23-3.18)	.0047	1.30 (0.80-2.13	.296
Doctor visit group (reference: surgeon/cancer specialist only)						
PCP only	2.67 (0.84–5.74)	.109	2.90 (1.05-8.04)	.040	2.99 (1.5-8.51)	.041
Both PCP and cancer specialist	2.20 (1.51-4.72)	.0008	2.24 (1.22-4.10)	.009	2.17 (1.10-4.30)	.026
Financial adequacy (yes)	0.89 (0.55-1.42)	.612	1.28 (0.79-2.09)	.321	0.78 (0.48–1.25)	.296
Competing life needs (yes)	0.81 (0.48–1.38)	.443	0.91 (0.52-1.58)	.741	1.61 (0.92-2.82)	.099
Access to medical care (reference: very difficult/somewhat difficult )	0.66 (0.41–1.09)	.104	0.95 (0.58–1.55)	.826	1.73 (1.06–2.83)	.029

\*One or more major comorbidity vs. none.

AOR, adjusted odds ratio; CI, confidence interval; Pap, Papanicolaou test; PCP, primary care provider.

comorbid conditions.<sup>32,33</sup> In a recent study exploring PCPs' views of routine follow-up care of cancer survivors, the majority of the PCPs felt that they are better placed to provide psychosocial support to their patients than oncologists and were willing to assume exclusive follow-up cancer care within 2.5 to 3.5 years after treatment completion.<sup>34</sup> Our study adds evidence to demonstrate that PCP involvement at an earlier stage leads to better follow-up preventive care for cancer survivors.

Similar to previous research,<sup>15</sup> BC survivors in our study who were followed exclusively by cancer specialists were less likely to receive cervical and colon cancer screening. These results indicated that specialists might be too focused on the follow-up of the previously diagnosed cancer and overlook other necessary preventive cancer screenings. It is also reported that oncologists generally do not want to function in a primary care–like role and are reluctant to provide preventive services.<sup>35</sup>

Although some studies have reported that PCPs may tend to provide less cancer-specific surveillance than oncologists,<sup>15,36</sup> our data show that PCPs' involvement in follow-up results in better breast cancer-specific care-in this case, surveillance mammography. Previous studies have shown that with proper guidelines, PCPs are more confident in taking a lead in cancer follow-up care.<sup>37,38</sup> Many PCPs report a desire for more training and guidelines to provide care for long-term cancer survivors.39 However, few evidence-based guidelines for follow-up care for cancer survivors exist today, and non-cancer-related health concerns are rarely mentioned in these guidelines. In addition, patients and providers in different specialties have varying expectations about which providers continue to provide care after multimodality treatment is complete.40

Despite studies that have shown PCP-provided follow-up leads to similar or even superior results than follow-up provided by oncology specialists,<sup>10,14,17,19</sup> findings suggest that many BC survivors have concerns about transferring of care to PCPs.<sup>17,29,41</sup> Cheung et al<sup>29</sup> reported that 91% of cancer survivors favored oncologist-centered follow-up, whereas only 33% of cancer survivors favored PCP-centered follow-up. Communication between oncologists and PCPs has been identified as a major weakness from the survivors' perspectives.<sup>30</sup> Limited communication between oncologists and PCPs can contribute to inefficiency and may expose survivors to suboptimal preventive health services. A recent study showed that more than half of PCPs rated the transfer of care from oncologist to PCP as poor.<sup>42</sup> Many PCPs indicated they would be willing to provide follow-up care if given specific guidelines from the cancer specialist.<sup>29,42</sup> A survivorship plan including a summary of treatment and long-term expectations and recommendation for the patient and PCP may be an efficient way to facilitate the transition.<sup>43,44</sup> Other tools, such as improved access to patient records with electronic medical record systems, might also help to ease the transition.

We found that women of Latina ethnicity had a significantly higher odds of receiving a Papanicolaou smear than their white counterparts. This is in contrast to previous findings showing that Latinas were less likely to receive cervical cancer screening.45,46 However, our study mirrors the findings of several other studies of Latinas' higher odds of receiving Papanicolaou smears than non-Latina whites after controlling for confounders.47-50 Since it is well known that Latinas have a higher prevalence of cervical cancer than do white women,<sup>51</sup> many programs targeting Latinas have sought to educate women about the importance of Papanicolaou smears.<sup>52-54</sup> Latinas thus may benefit from public health efforts tailored to improve the utilization of cervical cancer screening.

Consistent with previous research,<sup>55,56</sup> our finding indicated that women >50 years old were less likely to undergo cervical cancer screening with a Papanicolaou smear. We also found that hormone therapy was associated with an increased likelihood of the receipt of mammography and Papanicolaou smear. It is more likely that these women may have received more medical attention because of their concurrent hormone treatment. However, further studies are needed to investigate the mechanism behind these findings.

Several limitations exist in this study. First, the study was conducted in a sample of low-income, medically underserved women in a specific Medicaid BC treatment program in California; external generalizability of the findings to other low-income populations such as those in other states in the United States or those with other cancers may be limited. However, because all survivors had benefits covered by the BCCTP program, it removed reimbursement disparities as a potential confounder of the findings. Second, the outcome measure "ever had colonoscopy" might not truly reflect the follow-up care after BC diagnosis because it might include health care completed before diagnosis. Third, the quality of our data depends on the accuracy of patient self-report, and thus recall bias may be an issue. However, a recently published article about this study population reported that self-reporting of key treatment and prognostic information is relatively accurate among low-income women with BC.<sup>57</sup>

# Conclusions

This study is the first such study performed in a low-income, underserved population of BC patients. Our findings demonstrate that PCPs' involvement in the medical care of low-income BC survivors results in better follow-up care, particularly with regard to cancer preventive services. Getting PCPs involved in the care of cancer survivors might be particularly pertinent for low-income populations because of lower costs and ease of access compared with care provided by cancer specialists. With the projected shortage in the oncology workforce<sup>11,12</sup> and the growing number of cancer survivors, PCP involvement in cancer follow-up care should be promoted as a cost-efficient way to deliver optimal care, especially among vulnerable populations.

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